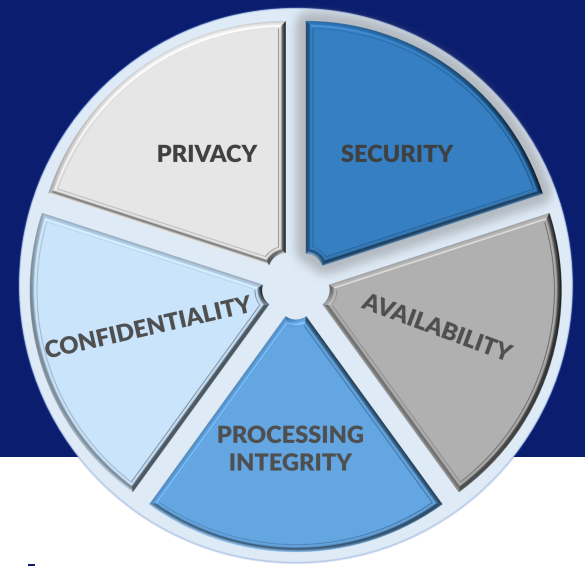


SOC 2 TYPE II AUDITED

Build Confidence in Data Integrity

COVERALL
Managed Cloud and IT Services



WHAT IS SOC 2

CPA Canada and the AICPA have jointly developed the SOC 2[®] (Service Organization Controls) standards of how organizations should manage customer data including 5 Trust Service Criteria:

1. Security
2. Availability
3. Processing Integrity
4. Confidentiality
5. Privacy

WHY IS IT IMPORTANT

Provides clients with confidence in security controls that protect data against cyber-attacks and breaches.

Ensures organizations realize compliance and regulatory requirements.

Clients prefer working with vendors that are SOC 2[®] Certified.

COVER-ALL SOC 2

Cover-All has invested thousands of hours attaining and maintaining standards set by world-class accreditation organizations.

Cover-All has the processes and procedures necessary to certify the highest levels of quality control, security, and process improvement including SOC 2 TYPE II.

SECURITY

SOC 2 Security refers to the protection of systems resources throughout an organization to ensure data is secure from unauthorized access. This includes a broad range of risk-mitigation components, such as endpoint protection and network monitoring tools that detect and prevent unauthorized activity.

AVAILABILITY

SOC 2 Availability refers to the demonstrable internal controls that maintain systems operational uptime and performance to meet client service level agreements.

PROCESS INTEGRITY

SOC 2 Processing Integrity ensures that a system operates accurately and reliably. Data processing must be complete, valid, accurate, timely, and authorized in order to meet objectives.

CONFIDENTIALITY

SOC 2 Confidentiality requires a company to prove it can protect confidential information. Controls for confidentiality include encryption, identity management, and access management. Government regulations, internal policies, and external parties may define these controls.

PRIVACY

SOC 2 Privacy relates to personally identifiable information that is captured by an organization. Privacy policies and consent management mechanisms need to be in place, and only verified parties can access that information and use it as stipulated.

